

The Surespan Group of Companies is a recognized construction specialist providing world-class service and supply to the heavy civil construction, energy and industrial sectors.

Our quality policies and procedures contribute to a stable understanding of the business overall objectives and targets. These policies and procedures are benchmarked against international standards such as ISO9001:2015 to which Surespan aligns.

We are committed to exceed customer expectations through our vision of being the trusted and preferred partner-of-choice, and therefore for us, quality is, first and foremost, about trust in the Surespan brand. Surespan we will never compromise on the quality of our products and services. This requires all Surespan employees to embrace their individual responsibility for quality excellence.

We are committed to observe and abide to the contents of this quality policy and we will ensure that this Policy is communicated, understood and adhered to at all levels in the organization by pursuing and implementing the following objectives:

- Foster a “right-the first time” quality mind-set among our workforce.
- Set quality objectives, identify quality risks and apply effective risk reduction controls.
- Apply rigorous quality assurance and control processes to meet or exceed the client’s and regulatory requirements, relevant standards, codes and specifications.
- The adopted quality system must ensure that quality is continuously improved year on year, and is monitored, and measured, with corrective & preventative actions taken.
- To develop structured processes and procedures on an ongoing basis, in order to continually improve the quality of Surespan’s products, services and performance.
- Provide a workplace that will attract and retain capable people.
- Use the most qualified sub-contractors and reputable suppliers
- Promote open communication about quality performance.
- Address deficiencies and opportunities in a timely fashion and with professional efficiency.

Each of us has the power to influence quality through leadership, dedication and passion.

The Surespan management team will provide the required Quality leadership and resources. This quality policy will be reviewed annually, communicated to employees and be made available to relevant third parties upon request.



Nigel Bester  
President & CEO