

## QUALITY MANAGEMENT POLICY

### Our Commitment

Quality is, first and foremost, about trust in the Surespan brand.

Surespan is committed to never compromising on the Quality of our products and services. This requires all Surespan employees to embrace their individual responsibility for Quality excellence. Each of us has the power to influence Quality through leadership, dedication and passion.

### Our Principles

Surespan accepts that in order to be a trusted and preferred partner-of-choice to our Customers, we shall:

- Foster a “*right-the first time*” Quality mind-set among our workforce
- Set Quality objectives, identify Quality risks and apply effective risk reduction controls
- Apply rigorous Quality assurance and control processes to meet or exceed the Client’s and regulatory requirements, relevant standards, codes and specifications
- Provide a workplace that will attract and retain quality people
- Use the most qualified sub-contractors and reputable suppliers
- Promote open communication about Quality performance
- Address deficiencies and opportunities in a timely fashion and with professional efficiency
- Continually challenge ourselves to improve our Quality management system

### Responsibilities

Management will provide the required Quality leadership, management and resources, and will ensure that the Quality Policy is reviewed annually, communicated to employees and available relevant third parties upon request.

Surespan’s workforce is required to adhere to this Policy by completing their assigned Project-level Quality responsibilities.



**Nigel Bester**

President

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